

HEALTH & SAFETY CHARTER OF COMMITMENT

BELOW IS A NON-EXHAUSTIVE LIST OF THE MEASURES PUT INTO PLACE AT OUR HOTELS AND ESTABLISHMENTS

Your well-being, your safety and that of our teams are our highest priorities.



1. FACE MASKS MUST BE WORN BY ALL STAFF MEMBERS

who come into contact with customers.



2. A DESIGNATED PERSON RESPONSIBLE FOR ENSURING THE MEASURES ARE OBSERVED

who works exclusively on putting in place stricter health and safety measures, and their implementation.



3. STAFF TRAINING

with regards to the new health and safety standards, observing protective measures and adjusting facilities.



4. EARLY CHECK-IN AND CHECK-OUT

If you wish, you can check-in and check-out remotely.



5. REORGANISED FRONT DESK AND RECEPTION AREAS

fitted with protective glass shields as an added precaution with regards to social distances.



6. SPECIAL SIGNS AND MARKINGS

as a reminder of good practices with regards to protective measures.

“Markings” are also present in areas that require a specific visitor flow or increased social distancing.



7. SAFE COMMON AREAS

disinfection of all common areas and contact areas (lifts, door handles, light switches, telephones) several times a day. Sanitisation of surfaces in line with stringent standards, with specific signage to indicate when each disinfection has been carried out.



8. IMPROVED HYGIENE

alcohol-based sanitising gel available in all public areas.



9. DAILY DISINFECTION

of all guest rooms and public areas in line with a strict protocol using certified equipment and products that pose no threat to your health.



10. SINGLE USE MAGNETIC CARD

during your stay.



11. ADAPTED DINING

in compliance with standards and subject to strict protocols.



12. DIGITIZED BAR AND RESTAURANT MENUS

now available online.

All of these new rules will only suffice if you support and follow them. In order to join forces in facing these exceptional circumstances, observing social distances and the protective measures recommended by the French government concerns everyone.

Thank you from all our teams!